

TERMS AND CONDITIONS

We recommend that each guest reads these terms and conditions carefully prior to making or taking up a reservation with Porcupine Rest Camp as they form the contract between the guest and the establishment.

AMENDMENTS

Management reserves the right to amend tariffs, terms and conditions as well as rules of the establishment from time to time as it deems fit, without prior notification.

RIGHT OF ADMISSION RESERVED

Management reserves the right to refuse any person entry to the rest camp and to refuse rental of any accommodation without any reason being given for such refusal.

DISCLAIMER NOTICE/INDEMNITY

Guest(s) attend our establishment at their own risk. The property owner, proprietor, agents and/or its employee(s) shall not be liable for, and the guest(s) hereby waive(s) and abandon(s) any claims of whatever nature including but not limited to that for theft, injury, loss or damage of whatever nature, against the property owner, proprietor, agents and/or its employee(s) whether arising from the property owner, proprietor, agents and/or its employee(s) default, negligence or otherwise. The guest(s), in addition to the aforesaid, hereby indemnify the property owner, proprietor, agents and/or its employee(s) against any claims which may arise from whatever nature, whether arising from the property owner, proprietor, agents and/or its employee(s) default, negligence or otherwise.

COMPANIES AND GROUPS

In the event that you are booking on behalf of a company or group of persons, it shall be your responsibility to ensure that all persons are covered by these terms and conditions and you hereby indemnify the property owner, proprietor, agents and/or its employee(s) against any such claims that may arise from any of your members or invitees.

RESERVATIONS

The rates are on a per person per night basis, as indicated. No persons other than those quoted for are permitted to share the accommodation. The proof of deposit or payment must be faxed (+27 (0)86 535 9207) or e-mailed (campwithus@porcupinerestcamp.co.za) by the due date specified, in order to confirm a reservation. A reservation confirmation will be issued when the signed reservation form and/or proof of deposit/payment have been received. All accommodation provided in terms of any booking made with Porcupine Rest Camp will be subject to the terms specified on this booking form. Certain special promotions and rates carry their own terms and conditions, which apply accordingly. Reservations may be transferred after consultation with and permission from Porcupine Rest Camp Management.

PAYMENT DETAILS

Weekend and short-stay (two nights or less) reservations are to be paid in full upfront. For stays longer than two nights, the standard deposit will be one half (50%) of the amount due for the duration of stay, with the balance being payable upon arrival. The proof of payment or deposit must be faxed (+27 (0)86 535 9207) or e-mailed (campwithus@porcupinerestcamp.co.za) through to the office in order to receive a reservation confirmation. Payment is to be made to:

Account name: Porcupine Rest Camp **Bank:** Standard Bank
Branch: Laingsburg (05 1001) **Account no.:** 08 317 552 0

CANCELLATION POLICY

Porcupine Rest Camp reserves the right to cancel any reservation without prior notice should the deposit not be paid by the due date. Reservations cancelled by guests up to and including 7 calendar days prior to the arrival date: Full refund of the deposit amount. Deposits are not refundable in the event of a non-arrival/no-show. Deposits are not refundable in the event of late arrivals or early departures – guests are still liable for the full dates requested.

ARRIVALS

Camping sites are available for check-in between 12 p.m. and 5 p.m. Late or early check-in is permitted, provided prior arrangements have been made with Management.

NON-ARRIVALS/NO-SHOWS

A guaranteed reservation will hold your accommodation through the first night of your scheduled arrival. The camping site will be re-assigned for occupation after 24 hours unless prior arrangements have been made with Management.

DEPARTURE

Camping sites must be vacated by 10 a.m. on the day of departure.

RIGHT TO EVICT PERSONS ADMITTED AS GUESTS

Porcupine Rest Camp will evict a guest and retain the camping site rental payment, despite the eviction, for the following reasons: • Disorderly conduct. • Non-payment. • Using the premises for an unlawful purpose or act. • Bringing property onto the premises that may be dangerous to others. • Failing to register as a guest. • Using false pretenses to obtain accommodation. • Being a minor (under the age of 18) unaccompanied by an adult registered guest. • Violating posted rules and/or terms and conditions. • Violating our no-pets policy. • Failing to vacate a camping site at the agreed checkout time. • Causing damage to any property or harm to any wildlife, birdlife or plantlife on the premises.

PET POLICY

No pets are permitted on the property. Please respect our no-pets policy so as not to experience an inconvenience upon your arrival or during your stay. Management reserves the right to evict guests who do not abide by this rule.

TERMINATION OF OCCUPANCY

Management reserves the right to terminate the occupancy of any guest without notice for failing to comply with the conditions stated on this form or for creating any form of nuisance or annoyance that interferes with the quiet and general comfort of other guests.

GENERAL RULES

Car & Motorcycle Wash

Cars and motorcycles can be washed with the permission of Management. No hoses may be used, only buckets.

Fires

Fires are to be made in the designated fireplaces and nowhere else. Portable braais (barbecues) are permitted provided that they are not a nuisance to others and do not constitute a fire hazard or damage the surrounding flora. No wood may be harvested or collected from the premises.

Flora and Fauna

Plantlife may not be cut or damaged or removed from the premises. No wildlife or birdlife of any kind may be hunted or harassed.

Children

Children under the age of 12 years are to remain under parental supervision at all times.

Noise & Radios

Guests shall not cause a disturbing noise, or allow it to be caused by any person, animal, machine, device, vehicle, recreational vehicle, apparatus or any combination thereof. Guests shall not discharge explosives, firearms or similar devices that emit any sound impulse or allow it to be used or discharged. Guests shall not discharge fireworks within the property. Please consider your neighbours.

Speed

To safeguard wildlife and children and restrict the dust, the speed limit within the premises is restricted to 20 km/hour at all times.

Parking

Vehicles must be parked on the allocated camping site. No person shall park, leave unattended or store any caravan, boat, trailer, car, motorcycle or truck in any open space within Porcupine Rest Camp, except in a place designated for this purpose, without the consent of Management.

Ablutions

Water is the Karoo's most precious resource – please use water sparingly. A septic tank system is in place so please do not flush any foreign objects, i.e. sanitary pads, tampons, disposable nappies, condoms, cigarette butts, etc., down the toilets. Use the bins provided. Do not abuse the facilities provided and ensure that children do likewise.

Camping Site Occupancy

Guests may not exceed the maximum occupancy of the camping sites, without the consent of Management.